



Question: What are the most common questions regarding the new DoorKnox video door entry CCTV system?

Answer: System Q receive many questions regarding our new product. We answer some of the more common questions put to us.

What is the DoorKnox?

It's a low cost but feature packed video door entry system.

What does it do?

In its basic format it consists of 1 monitor located inside a property and a camera with a "call button" on the outside the property, for example in an entrance. When someone presses the call-button it chimes the monitor and the person inside can see the visitor. A two way intercom allows the occupier to chat to the visitor if they chose to and they can then remotely operate a door release to let the visitor in.



Doorbell Entry Unit
Product Code: VDP102

Door Entry Monitor 4"
Product Code: VDP204



Does the DoorKnox record the visitor if I'm out, so I can see who's been? How do I view the images?

Yes it does. It can record a small amount of video (2mins) or around 80 images on an SD card inside the monitor. You can play them directly from the monitor or you could take the micro-SD card out and play it on a PC.

If I'm not at home can the DoorKnox remotely notify me if someone is at my property?

Yes it can! To do this you need to link the DoorKnox to the "AlienDVR". It works as follows; The DoorKnox has an alarm output and video output that you would connect to the DVR. When someone presses the push button on the DoorKnox camera it would "alarm" the DVR. The DVR then would record the visitor and if set to do so also email you three snap shots from the camera so you can pick up these on your phone! It's really clever as you could then log into the DVR via the alien phone app and see and hear live video and audio from the DoorKnox camera!

Wow. That's really cool. Could I remotely open a door using my phone?

Yes absolutely. Again you would use the AlienDVR phone app and its relay controls to open the door. You will need to fit a suitable electromechanical lock to the door as well.

So one of the real benefits of the DoorKnox is you can link it to the AlienDVR?

Yes, it's the number one feature, making it a really comprehensive system. Most low cost Video door phones don't have this system integration. It's what makes the DoorKnox so special.

Can I see the video output of the DVR on the DoorKnox screen?

Yes you could! The DoorKnox monitor can accept two additional composite video inputs so these can be from additional standard CCTV cameras or say a DVR video output. If the DVR doesn't have a composite video output you can create one with something like the CNV100

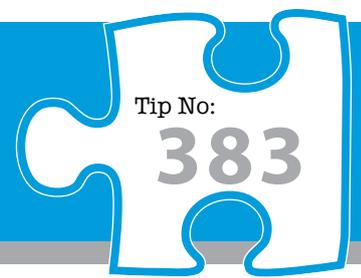
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This CCTV installation tip is aimed at helping you to install CCTV equipment. If you are looking for answers on "how to fit CCTV" or perhaps "how to network a DVR or NVR" or even "how to get CCTV on your mobile phone" why not check out our full range of CCTV installation tips at: www.systemq.com

How to guides aim to answer commonly asked questions in a concise and informative manner. They are for advice & guidance only and do not replace any of the manuals or other literature supplied with our products.



How to FIT CCTV



So that means I could play the DVR through the DoorKnox and watch footage on the DoorKnox screen?

Yes you could indeed! You would simply select the auxiliary video on the DoorKnox monitor and you would be able to see the DVR output. The DoorKnox doesn't directly control the DVR so if you wish to change channels etc you would need to say use the DVR remote control still to do that.

As an installer I'm always looking for products to open up new business for me so are there any other possibilities I can use the DoorKnox to win sales from?

Sure, you can sell it as an add to a new system **OR** intergrated to an old system! Go around your customers and tell them it's a new add on to the AlienDVR!

Any other technical stuff thats useful for me to know as I'm an installer, what makes its other features useful to me?

Well you could add a single DoorKnox camera to the DVR directly if you wanted so you get a really low cost CCTV camera that's also a "doorbell"



So I can wire the £29 DoorKnox camera straight to the DVR?

Yes you can! It's the perfect solution for cameras in entrances and door ways to get a great mug shot of your visitors! The camera just needs 12V power and has a video output that the AlienDVR will see and record straight away.

It is amazing! Can the DVR record sound from the cameras alone if I don't have a monitor?

Yes it can but you need a few simple additional components to do that which System Q can supply.

So if I just have the camera can I use the call button to directly trigger the DVR as well, again without the DoorKnox monitor?

You can indeed!! Again you need the additional components.

Can you get all these features with the Doorknox on other DVRs than the Alien?

No. Some features like the video may work on other DVR's (if its a multi technology input) but its unlikely audio or alarms will work, you need to use the Alien.

Can you use DoorKnox as an access control point with a key pad or entry card?

Yes! We do an external camera unit with both those features! This allows yourself, staff or residents an easy and simple way to enter and unlock a door or a gate. It is a very flexible low cost system.

Is it easy to fit?

Very easy. A basic system uses a four core cable between the camera and monitor so its a doddle.

If I don't have the DoorKnox monitor can I talk directly back to the £29 DoorKnox camera from the DVR?

Not yet but we are working on it!

WIN MORE SALES!

With the superb **new** DoorKnox Video Door entry system

- See who's at the door before they see you!
- Have recorded proof of who was at the door

- Limit access control with keyfob/passcode entry
- Monitor your visitor arriving & leaving

Basic residential unit from **£79**

Buy Now

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